



Dear Valued Customer,

We are pleased to offer the Sofia® 2 SARS Antigen FIA test for COVID-19 on **both Sofia 2 and Sofia instruments**. In order to run the Sofia 2 SARS Antigen FIA test for COVID-19 on Sofia, you must ensure your instrument is upgraded to current firmware, and you must install the Test Type File for this assay. We are currently working to ramp up to full manufacturing capacity, however preparing your instrument now will help ensure faster implementation upon kit availability.

You can access firmware upgrades and the Sofia 2 SARS Antigen FIA test for COVID-19 Test Type File for the Sofia instrument on the MyQuidel.com Customer Portal. Please take the following steps to update your Sofia instrument:

- Visit [myquidel.com](https://myquidel.com) and register if you have not registered previously.
- The Sofia instrument accepts software updates only via qualified SD cards. If you do not have an SD Card slot on your PC, you will need an SD Card reader (USB to SD Card) to transfer instrument software updates downloaded from [myquidel.com](https://myquidel.com) to your SD card. You will also need a blank SD card from Quidel.
- Check the firmware (FW) version on your instrument. From the instrument screen, Select Main Menu > Supervisor Menu > Statistics > View Analyzer Info.
- **FW version 2.05 is required to run Sofia 2 SARS Antigen FIA on Sofia.**
  - If you have FW version 2.05: Download the Test Type File only and then upload to Sofia.
  - If you have version 1.03 to 2.03: Download FW version 2.05 as needed onto a blank SD card and upload to Sofia. Afterwards, download the Test Type File onto the SD card and then upload to Sofia.
  - If your Firmware is version 1.03 or less: Download version 1.03 as needed onto a blank SD card and upload to Sofia. Afterwards, download FW 2.05 onto the SD card and upload to Sofia. Then, download the Test Type File onto the SD card and then upload to Sofia.

**NOTE: You can re-use the SD card, but you cannot load the Firmware and Test Type File on the SD card at the same time.**

For more details regarding the Sofia 2 SARS Antigen FIA test, please visit:

[quidel.com/immunoassays/rapid-sars-tests/sofia-2-sars-antigen-fia](https://quidel.com/immunoassays/rapid-sars-tests/sofia-2-sars-antigen-fia)

We invite you to visit [connectme.quidel.com](https://connectme.quidel.com) to view instructional videos and Frequently Asked Questions about the upgrade process. If you have further questions or require assistance, please contact Quidel Technical Support at 858.552.1100 Monday through Friday, from 7:00 a.m. to 5:00 p.m. Pacific Time.

Sincerely,

A handwritten signature in black ink, appearing to read 'Mikhanh Pham', written over a light blue circular background element.

Mikhanh Pham  
Marketing Manager